

5-Prong Hi-Lo Seat Assembly Seat Removal Instructions

Back Rest

Full Lumbar support

Molded Ergonomic Seat

"Memory Retention" foam

User Adjustable Seat

Height control lever

5-Prong Dealer Base Assembly

Built lightweight and durable

Built-In Castor's

Easy chair movement



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page 2 of 4

To remove the seat from the 5-Prong base assembly for maintenance, replacement, realignment, or otherwise, follow the below instructions:



Photo A

1. Carefully lay the chair assembly down onto its back. Ensure carpeting, cardboard, or other similar protective floor covering is used to protect the seat from damage (*Photo A*).



Photo B

2. Brace the chair by resting the 5-Prong base onto your calf's to support and prevent movement during removal (*Photo B*).



Photos C & D

3. Using a rubber mallet, dead-blow hammer, or other similar device (no steel and/or metal hammers or mallets), strike the bottom of the seat by alternating sides with each blow to dislodge the seat from the 5-Prong base assembly (*Photo's C & D*).
 - a. Several blows may be required to loosen the seat from the 5-Prong base.
 - b. The gas shock may be attached to either the chair bottom or the 5-Prong base assembly once the seat "pops" off.
 - c. Extra caution should be taken while using the rubber mallet to protect any levers, mounting bracket, and/or personal body parts while striking the seat.

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page 3 of 4

Gas Cylinder Removal Instructions



Photo E

Once the seat head has been removed (refer to Seat Removal Instructions above) the gas cylinder will remain either with the seat (*Photo E*) or with the 5-Prong understructure assembly (*Photo F*). To remove the gas cylinder follow the below instructions.
Gas Cylinder remaining with seat head (*Photo E*):



Photo F

1. Collapse the telescoping cover and move up towards the seat out of the way.



Photo G

2. Using your dead-blow hammer or rubber mallet, begin tapping around the sides of the gas cylinder (*Photo G*). This may take several rounds to loosen the gas cylinder.
3. The gas cylinder will begin to wobble once it has loosened up and should easily pull out of the seat head insert at this point in time.

Note: If you are at a point in the process where the cylinder needs to be completely removed, the cylinder should no longer be in working condition. Removing the gas cylinder using the above steps will almost definitely damage the cylinder rendering it inoperable.

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page 4 of 4

Gas Cylinder Removal Instructions cont'd

Gas Cylinder remaining with understructure assembly (*Photo F*):



1. Firmly grasp the top of the gas cylinder and hold the 5-Prong understructure frame slightly above ground.
2. Using a rubber mallet or dead-blow hammer, strike the legs (or prongs) of the 5-Prong base assembly, alternating prongs with each blow (*Photo H*).
3. Take care of what might lay underneath the 5-Prong base assembly. Once the cylinder breaks free, the base assembly will fall to the ground leaving the gas cylinder in your hand.
4. If the cylinder was working properly prior to completing the above operations, then it should be ok for reassembling the seat and re-use.

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